

Press Release

FOR IMMEDIATE RELEASE

Resolve Appointed to WA Government ICT Common Use Agreement

MELBOURNE – 30 November 2011

Resolve has been appointed to the Western Australian (WA) Government's Information and Communications Technology (ICT) Common Use Agreement (CUA) 14008. The CUA 14008 is an agreement for all WA public authorities purchasing ICT services, and allows government buyers to procure services from suitably qualified and experienced consulting organisations.

Resolve successfully qualified under both the ICT Project Management and Business Solution Services categories which include the establishment, implementation, management, maintenance and support of corporate applications.

Chris Morison, CEO said "Resolve is pleased to be recognised and selected as a government endorsed supplier in WA. This is a major step forward for us in this region and allows government departments to work with Resolve to directly procure our services." Mr Morison continued to say that "WA is an important market for Resolve, and we expect to see further growth as we continue to expand our product offerings in line with customer needs."

Resolve has significant experience working with State and Federal Government, supplying highly regarded Dynamic Case Management solutions to agencies such as the Western Australian Ombudsman, Department of Communities (QLD), Department of Justice (VIC), and Department of Immigration and Citizenship.

ABOUT RESOLVE: Established in 1994, Resolve is an Australian owned and operated global provider of Dynamic Case Management solutions – be that case management, complaints, feedback, membership, and other similar applications. Resolve is a flexible and powerful application that has captured the attention of a wide user base including utilities, FMCG, automotive, health and transport industries, and is used as core business system by numerous Government Departments and Ombudsman's Offices across Australia and abroad. Resolve has a single purpose to deliver flexible solutions that meet its customers' requirements.

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