

Press Release

FOR IMMEDIATE RELEASE

Office for Women Enquiries Get Resolved

MELBOURNE – 21 September 2010

The Office for Women in South Australia has followed suit with others at the South Australian Department of Justice and implemented Resolve to manage its enquiries process.

The Office for Women works towards achieving gender equity and positive change for women in South Australia by collaborating across government and the community. The Office is open to all members of the public, providing information about policies, services and legislation, as well as providing advice specific to a person's situation.

Well established in the ICT industry, Resolve is currently utilised in several agencies within the South Australian Department of Justice, and was selected as the best solution for capturing and reporting upon all the enquiries made to the Office for Women.

ABOUT RESOLVE: Established in 1994, Resolve is a Melbourne-based global provider of workflow management solutions – be that case management, feedback, complaints, membership, and other similar applications. Resolve is a flexible and powerful application that has captured the attention of a wide user base including utilities, FMCG, automotive, health and transport industries, and is used as core business system by numerous Government Departments and Ombudsman Offices across Australia and abroad. Resolve has a single purpose to deliver flexible software that meet its customers wishes.

(www.resolvesoftware.com.au)

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